



Terms and Conditions - for Sun & Beach Packages

The Organizer mentioned in the text below refers to Cathay Holidays Limited. The Travel Agent refers to the agent at the place of origin who makes travel arrangements and reservations for tour participants. The Tour Operator refers to Cathay Holidays Limited representative in each destination who handles all the land arrangements such as transfers, sightseeing tours, hotel accommodation and meals (in certain destinations) at the destination.

IMPORTANT NOTE

Extra Night

You are welcome to extend the duration of your itinerary by adding extra sightseeing tours or side trips. Please ask your travel agent or Cathay Holidays Limited for extra night rates. Cathay Pacific Holiday's rate will no longer apply for any extension or tours arranged directly with hotels or tour operators.

Hotel Standard

As hotel standards may vary with destination, hotels or resorts in one city cannot be compared directly with those in another city.

Room Type

Room type stands for the type of room Cathay Holidays Limited contracted with individual hotels. For example, "Run of House" means the room type that will be assigned by the hotel, which is subject to availability at the time of check-in.

Hotel Facilities and Added Values

Information on hotel facilities or added values is provided by the management of the individual hotel at the time of posting to this website. However, changes may occur after the information has been posted. We will make every effort to advise you of such changes if we are informed by the hotel before your departure. We regret that we cannot accept responsibility for any inconvenience caused if any of the listed facilities or added values is not available during your stay.

Hotel Facilities Easy Reference

Honeymooners: Complimentary offer/special discount from hotel for honeymooners; all require a minimum stay of two consecutive nights, unless otherwise specified. Please request upon booking.

Added Values: Complimentary offer/special discount from hotel; all require a minimum stay of two consecutive nights, unless otherwise specified.

PACKAGE PRICE

Prices are based on Economy Class / Business Class travel and are for per person in Hong Kong dollars. All travel packages depart from Hong Kong. Our best prices for air ticket and hotel packages are designed for a minimum of two passengers travelling together throughout the whole journey.

Prices quoted in this website are valid for a specified time period. For prices that are not covered in the website, please check with your Travel Agent or Cathay Holidays Limited. In the event when the travelling period falls into two periods of different prices, the basic package price will be based on that of the departure date. The extra night rates will be based on the actual dates of stay.

Prices shown are for reference only. Prices exclude all other optional charges, including but not limited to airport taxes, fuel surcharges, optional items, special car transfer arrangement and any other charges incurred by the local tour operators. Our Customer Services staff will confirm the price at the time of booking confirmation.

Prices are subject to change without notice. Please check with your Travel Agent or Cathay Holidays Limited for confirmation of prices prior to booking.

PACKAGE INCLUSION

Standard / Deluxe / Family Packages include the followings:

- Round trip Economy / Business class air ticket on Cathay Pacific Airways / Dragonair
- Hotel accommodation only*, accommodation tax and service charge on the cost of accommodation only
- Round trip transfer between airport and hotel (if specified in the individual package price inclusion)
- Daily breakfast plus any other meals specified in the itineraries Travel insurance (for details and relevant terms and conditions, please refer to a separate leaflet or contact your Travel Agent or Cathay Holidays Limited)
- Service fee for collection of surcharges, taxes or other charges for airlines or government
- Hong Kong airport security charge and TIC Levy (all airports taxes, fuel surcharges & other charges are not included)

* Cost of accommodation is calculated on a twin-sharing basis and with passengers staying at the chosen hotel on a consecutive basis immediate upon arrival at the destination. Surcharge would be applied for a single room, adjustment(s) on your hotel check-in date and any additional beds arranged, the price will be listed in the website. For prices that are not covered in the website, please check with your Travel Agent or Cathay Holidays Limited.

RESERVATIONS AND CHECK-IN PROCEDURES

Reservations should be made through a Travel Agent, Cathay Holidays Limited or Cathay Holidays Limited website at least 21 working days⁺ prior to departure.

Booking confirmed within 7 working days⁺ before departure, full payment must be made at the time of booking as guarantee payment.

Late bookings will be accepted on selected packages only, but are subject to the availability of accommodation and flights.

Bookings are not accepted less than 3 working days⁺ before departure.

The following conditions apply for passengers who travel on Cathay Pacific or Dragonair GV2 fare products (i.e. for a minimum of 2 passengers):

- All passengers must have their booking/reservation under the SAME record locator.*
- Passengers in a different record locator cannot enjoy the adult share twin/single room supplement price and will have to pay the single traveller price.
- All passengers under the SAME record locator must check-in together or be rejected for boarding. All passengers under the SAME record locator must travel together throughout the whole journey or be rejected for boarding. Under no condition will passengers be allowed to board separately.

*Record locator refers to the airline reservation booking code. Except for single travellers, Cathay Pacific Airways requires passengers who are travelling together under the same package (which is a GV2 fare for a minimum of 2 passengers) to make bookings under the SAME record locator.

⁺ Working days are Mondays to Fridays but excluding any public holidays in Hong Kong.

ENTRY REQUIREMENTS

It is your responsibility to ensure that you comply with all the visa and health requirements of the country/ie you intend to visit. We cannot be held liable for any illness, delays or costs resulting from your failure to meet these requirements. Please make sure that your passport is valid for at least 6 months from the day you arrive at your destination. Some countries may require a passport validity of more than 6 months and requirement for entry may vary from time to time and country to country. If in doubt, please consult your Travel Agent or the respective consulates.

PAYMENT

Payment must be made as follows:

- Full payment must be made as follows.

For peak season travel:

Booking Confirmed

- a) 8 working days⁺ or more before departure
- b) Less than 7 working days⁺ before departure

Final Payment Due

- Within 3 working days⁺ upon confirmation
- At the time of booking with guarantee payment

Peak season includes Christmas holiday (19 Dec 2007 – 1 Jan 2008), Chinese New Year holiday (1 Feb – 12 Feb 2008) and Easter holiday (19-23 Mar):

For non-peak season travel:

Booking Confirmed

- a) 30 working days⁺ or more before departure
- b) Within 15 - 29 working days⁺ before departure
- c) Within 8 – 14 working days⁺ before departure
- d) Less than 7 working days⁺ before departure

Final Payment Due

- At least 21 working days⁺ before departure
(within 7 working days⁺ upon confirmation)
- Within 3 working days⁺ upon confirmation
- At the time of booking with guarantee payment

■ Passengers should also note that certain hotels or resorts would require full payment be made 60 working days⁺ prior to departure during peak seasons. Please kindly check details when you are planning for your holiday especially during Lunar New Year, Easter, Summer Holiday, Christmas, New Year and Local Festivals in the countries / cities that you are visiting.

■ Cathay Holidays Limited reserves the right to cancel the booking without prior notice if the payment is not made by the deadline specified.

Please note that all payments are non-refundable once the package is confirmed. A package is confirmed when all of the following elements are confirmed:

- Hotel accommodation
- Transfers/transportation
- Tour arrangements as listed in the itinerary
- Flight seat

⁺ Working days are Mondays to Fridays but excluding any public holidays in Hong Kong.

AMENDMENTS

- All modifications and extensions must be made at the time of booking. Upon receipt of payment, any subsequent changes are subject to an administrative fee of HKD500 per person per amendment, plus any other applicable cancellation fees as imposed by our Tour Operators or hotels, and such fees are due immediately when the amendment request is made.
- No amendment will be accepted within 20 working days⁺ before departure.

- All ticket sectors are valid on Flight / Date shown after document issued.

+ Working days are Mondays to Fridays but excluding any public holidays in Hong Kong.

CANCELLATIONS

The following charges will apply to all Standard / Deluxe / Family Packages in the event of cancellation prior to tour commencement:

Cancellation	Cancellation Charge
a) 21 working days ⁺ or more before departure	25% of tour cost
b) Within 7 - 20 working days ⁺ before departure	50% of tour cost
c) Less than 6 working days ⁺ before departure	100% of tour cost

In addition to the cancellation charges listed above, passengers are also liable to pay for other applicable cancellation fees as imposed by our service providers.

Unused portions of the itinerary and any extra nights including hotel accommodation, sightseeing tours, air fare or other items such as ski arrangement included in the package, are not refundable.

+ Working days are Mondays to Fridays but excluding any public holidays in Hong Kong.

REFUNDS

Any refund application must be made within 1 month from the original check-in date at the hotel.

SUGGESTED ITINERARY

The suggested itinerary is subject to change according to your flight schedule and onward transportation arrangement. It may be affected by the domestic flight, ferry or train schedule or weather condition at the destinations that you will be visiting. Such situations are beyond our control and Cathay Holidays Limited should not be held responsible in whatsoever manner.

CHANGE OF ITINERARY

No change can be made to the itinerary as listed in the print copy or the electronic copy of the itinerary, unless by the Organizers in accordance with the provisions herein.

SPECIAL REQUESTS

Please note that special requests such as diet (in-flight or accommodation meals), room location/ type, a particular facility at a hotel, a particular view, etc. are not guaranteed and form no part of your booking with us. In view of the large number of requests made we are unable to advise you before departure if they cannot be met.

HOTEL CHECK-IN/CHECK-OUT TIME

Subject to hotel's availability, hotel rooms are generally available between noon and 3pm on your day of arrival, and are to be vacated by around 11am on your day of departure.

PACKAGE ASIA MILES

Please allow 4 to 6 weeks after travelling for the bonus miles to be credited to your account.

ACCURACY AND LOCAL CONDITIONS

The descriptions of hotels and accommodation in this website have been compiled based on current information available at the time of posting. There may be occasions, particularly in low season, when facilities may be withdrawn or reduced by accommodation owners or proprietors of other services. For example, a pool may be closed for cleaning and/or renovation; if there are several restaurants in a hotel, some may close down in low season. Redecoration or construction work may occur even in high season. Such changes are beyond our control. However, if we are advised of any renovation work, or changes in the information shown in this website, we will make every effort to advise you before your departure.

Although every effort has been made to ensure all the information in this website is correct, unforeseen changes may occur. Please reconfirm all information with Cathay Holidays Limited or your travel agent at the time of booking.

LIABILITIES

(I) The Organizers, the Travel Agent and the Tour Operator shall not be liable under any circumstances, in contract, tort or otherwise, for:

(a) any of the expenses, damages or losses incurred or sustained by any tour participant which arise from or as a result of the delay or cancellation of any scheduled flight.

(b) any of the expenses, damages or losses incurred or sustained by any tour participant which arise from or as a result of changes in the travel programmers, routes or timetables, provided that, in the case of such changes which result in a decrease in the cost to the Organizers, an amount equal and limited to such decrease only shall be refunded to the tour participants.

(c) any of the expenses, damages or losses incurred or sustained by any tour participant which arise from or as a result of the missing of the flight due to the tour participant's failure to comply with airline check-in and boarding procedures, and/or failure to comply with visa and health requirements of the countries they intend to visit.

(II) It is expressly declared that all the airlines concerned, their servants, agents and affiliates are not liable, in contract, tort or otherwise, for any loss, damage or injury howsoever caused to the tour participants during the time in transit. The passenger ticket in use by such airlines, when issued, shall constitute the sole contract between the airlines and the purchaser of these tickets and/or the tour participants, and the tour participants shall be deemed to have full notice of the terms and conditions of such contractors.

(III) It is also expressly declared that Cathay Holidays Limited, the Travel Agent and the Tour Operator act only as agents for the owners or contractors providing the means of transportation or other services used during the course of the tour.

All tickets issued for such means of transportation or other services are subject to the terms and conditions under which such services are offered or provided (details of which have been provided to all tour participants). The tour participants shall be deemed to have consented to such terms and conditions, upon acceptance of the tickets.

Cathay Holidays Limited, the Travel Agent and/ or Tour Operator shall not be or become liable or responsible in any way for any loss, damage, injury, accident, delay, changes in schedule, hotel overbooking or other inconveniences to the tour participant or to the property or personal effects of such tour participant, which has been caused by such means of transportation or other services unless caused by the negligence of Cathay Holidays Limited, the Travel Agent and/ or the Tour Operator.

FORCE MAJEURE

Cathay Holidays Limited have the sole and absolute discretion to cancel or shorten the duration of any tour in the event of act of god, war, riot, civil commotion, acts of terrorism, compliance with any law or government order, rule, regulation or direction, accident, flood or storm, strikes, hostilities, accident or other circumstances beyond the control of Cathay Holidays Limited which render it necessary in its reasonable opinion that such steps be taken.

Cathay Holidays Limited shall be relieved of all liabilities and obligations resulting from the force majeure events mentioned above and shall not be obliged to refund any amount paid to the hotel or any unused portions of the hotel accommodation in such circumstances.

COMMENTS AND SUGGESTIONS

We hope you enjoy your trip with our package programme. If you would like to make any comments or suggestions, please [write to us](#), by mail, fax or email.